

Dear Travel Agents and Partners of Air Astana!

The following situation is the status of Air Astana' position in meeting the IATA deadline for implementing 100% Electronic Ticketing (ET) by 1<sup>st</sup> of June 2008.

Currently Air Astana has implemented ET on 9 major GDS (exception Worldspan); 27 key interline agreements and by 1<sup>st</sup> June 2008 will have all of its International & Domestic routes converted. The only exceptions are Chimkent (expected 7<sup>th</sup> June 2008) and Antalya (expected 1<sup>st</sup> July 2008).

Therefore from the above dates, Paper Tickets (PT) will no longer be issued. However, Paper Tickets will continue to be accepted, where they were issued in the past and still remain valid for travel.

The only offices who are authorized to issue PT are Air Astana Airport/City Ticketing Offices (of GSAs, representatives of Air Astana and Russian Travel Agents). Contact details of Air Astana Airport/City Ticketing Offices can be viewed on [www.airastana.com](http://www.airastana.com).

Please share above information with all concerned.

If you have questions please don't hesitate to contact with [et.helpdesk@airastana.com](mailto:et.helpdesk@airastana.com)

With best regards,